



Dear Members,

Fancourt Country Club offers multiple options for Members to reserve tee times, ensuring convenience and accessibility.

Please take note of the following booking procedures and policies designed to enhance your golfing experience:

Booking Options

1. In-Person or Telephonic Bookings

- The Golf Reservations Team is located in the main Clubhouse.
- Operating hours: 08:00 – 17:00 daily.
- Assistance includes bookings for tee times, golf carts, caddies, and rental clubs.
- No bookings to be made in the Pro Shop.

2. Online Bookings

- Online Bookings: <https://fancourt.cimsoweb.com/signin?module=golf>

Course Allocation

- Fancourt designates **one course per day for exclusive Member use**.
- The **other course is shared** with Hotel guests.
- Course allocation rotates daily.
- **Mondays:** Tee times are reserved for **three Member Roll-Up (groups)**. 2 Men's groups and 1 Ladies group.
- **Member Competitions** are held on **Wednesdays and Saturdays** on the Members Course.
- **Competition tee times:**
 - **Peak Season:** 15 December – 15 March (**10:30 – 13:30**)
 - **Off Season:** 16 March – 14 December (**11:00 – 13:00**)
 - **Shotgun Starts:** Wednesdays 16 March – 14 December (**12:00**)
 - The payment of Club Competition fees is compulsory if a tee time is reserved in the allocated official club competition tee times of the day, as above.

- There are separate club competitions for Men and Ladies on Wednesdays but not on Saturdays.

Booking Policies

• Advance Booking

- Members may book tee times up to:
 - **3 months in advance** on the Members course.
 - **28 days in advance** on the shared course.
- For exceptions, please contact Dominique Jacobs (Golf Director) at golfdir@fancourt.co.za. Exceptions are made based on season, availability and frequency of request.

• Tee Time Confirmation

- All names of the players must be confirmed **no later than 4 days before play**.
- Unassigned tee slots will be released for other Members after this period.

• Tee Time Reminders

- Members will receive a Whatsapp confirmation **24 hours before their tee time**.
- If your Whatsapp reminder is incorrect or not received, please contact Golf Reservations or use the online golf bookings website to check your booking.

• Cancellations

- The courtesy is to please cancel tee times **at least 48 hours in advance** to allow other Members or Hotel guests the opportunity to book.
- **On the Day** cancellations will be charged the no-show fee.
- We kindly advise that you cancel via email (golfreservations@fancourt.co.za), the WhatsApp Golf Duty Manager phone or via the online golf bookings website to ensure all cancellations are recorded.

• No-Show Policy

- Members who fail to arrive for a booking will be charged a **No-Show Fee** (currently **R550 per player**, subject to change).
- Repeated no-shows may result in a **disciplinary hearing** with the FCC Committee.

Guest Policy

- Members Guests may not play more than **once a month** (calendar month) unless they are **in residence** (residing in a Member's lodge or home at Fancourt, or in either of Fancourt's two hotels)
- On **Wednesdays and Saturdays** (official competition days), Members are limited to **one guest** per Member during competition times.
- Members who wish to host **more than one guest** may do so:
 - **Outside of competition times**, or
 - On the **shared course**.
- **Unaccompanied guests** (e.g., lodge rental guests, Hotel guests or Plattner private guests) must play **outside of competition tee times** or book on the **shared course**.

Peak Season Policies (15 December – 15 March)

- **No shotgun starts** will be allowed on Wednesdays during this period.
- Additional Wednesday Competition slots are allocated on the Shared Course for the Ladies Competition.
- Member Guests will not be permitted to play in **official competition tee times**.
 - Members may still host guests prior to the **competition times** and are eligible to compete **upon payment of the applicable competition fee**.

We trust these policies will help ensure a smooth, fair, and enjoyable golfing experience for all Fancourt Members.

Thank you for your continued cooperation and support.